

*Comprehensive*

*SAP*

*Management*

*Solutions*

*From*

*ThirdEdge*



## SAP Solutions from ThirdEdge

With technology continually advancing, the competition for top IT talent has grown intense. Increasingly, companies are looking for partners to help manage their non-core IT activities.

In need of quality outside SAP™ management, more and more corporations are looking to ThirdEdge. Through innovative, client-focused services, we help companies achieve the full value and benefit of their SAP investment. With fair, predictable costs and reliable 24-hour service, we let you focus on the things your business does best.

*“ThirdEdge has lifted the burden of supporting our SAP systems, allowing us to focus on our core operations while reducing our operating costs and improving our quality of service.”*

*John Lapeyrouse,  
The HoneyBaked Ham Company*

## Our Services

At ThirdEdge, we provide complete SAP management solutions from pre-installation planning through maintenance and upgrades. With 24-hour round-the-clock support, you can rest assured your SAP system is running smoothly and efficiently.

With our Remote Operations service, your computer equipment remains at your data center while we completely handle SAP Basis and database administration from our end. Wherever your physical location, ThirdEdge is always a step ahead.

For on-call consulting and system support, try our Remote Consulting. Our flexible hours and fixed rates ensure that you have the support you need when you need it. Let ThirdEdge become an extension of your own support team—lending our expertise to your staff.

## Our Methodology

We abide by a methodology that meets the highest international standards for IT support. Upholding these standards means more than servicing your SAP management requirements. It means making a commitment and following through to ensure that only the best is achieved. Our methodology allows us to do just that.

We not only align service levels based on your business requirements, but we also monitor and service your SAP systems to prevent potential incidents before they occur. We will continually optimize your existing SAP infrastructure to assure that growth does not affect service levels. As incidents occur or changes become necessary, our methodology for service support guarantees that your systems—and your company—are always on target.

## Contact Us

For more information on how ThirdEdge can provide you with cutting-edge SAP management, please visit our website at:

[www.thirdedge.net](http://www.thirdedge.net)

You can also write, call or e-mail us. We are happy to discuss an SAP support solution that will keep your business running smoothly and efficiently.

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*Your Value SAP Management Service Provider*

**ThirdEdge** gives you round-the-clock SAP management --  
leaving you free to concentrate on your business.

